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# **Gulf Coast Joint VA/DoD Healthcare Network *“Center(s) of Excellence”***

VA-DoD Sharing  
Conference  
2-4 June 2009

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# Overview



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- Centers of Excellence Approach to Sharing
  - Governance
  - VAGCVHCS/Keesler Joint Venture Initiatives
  - VAGCVHCS/Pensacola Joint Venture Initiatives
  - VAGCVHCS/Eglin Joint Venture Initiatives
  - Keys to Success
  - Barriers to Future Success



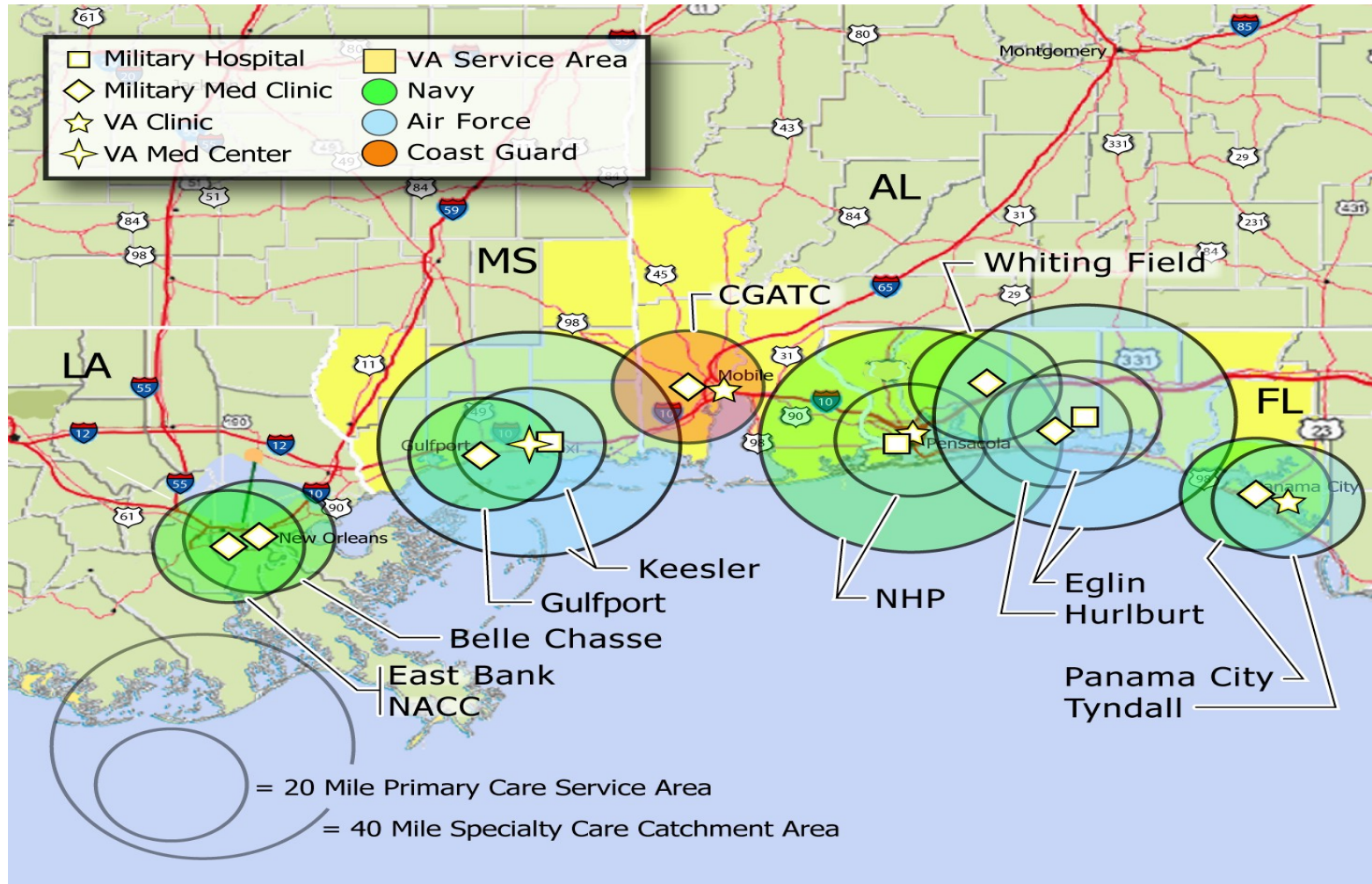
# Centers of Excellence



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- Recognition that each organization/facility has strengths – core competencies
  - Realignment of product lines to the facility with greatest expertise/capability
    - Capitalize on core competencies
  - Sharing/integration of resources and processes
    - Eliminate duplicity/create synergy



# A VA/DoD Healthcare “Network”





# Governance

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- Executive Management Team
  - Four co-equal partners
    - VAGCVHCS/Keesler Medical Center/Naval Hospital  
Pensacola/Eglin Hospital
  - Rotational every-other-month meeting
  - Subordinate Joint Working Groups
- Joint Organizational Committees/Meetings





# VAGCVHCS and KMC



- Inpatient Services:
  - Med/Surg, OB/GYN, ICU
- Outpatient Specialty Care:
  - Women's Health, Plastic Surgery, Neurology, Orthopedics, Dermatology/Mohs Surg
  - Orthopedic Surgery
  - Shared RN Staff/Training
- Residency Training
- Ancillary Services
- Mammo Screen/Diagnostic W/U



- OB/GYN Ultrasound & CT
- Quality Management
- Dental Services
- Medical Records
- Tumor Board Conference
- Education and Training
- Sleep Studies Center of Excellence
- Urology
- Patient Transfer/Referrals
- Laundry





# VAGCVHCS/KMC



## Joint Incentive Fund (JIF) Initiatives

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- Joint Cardiovascular Care Center
  - Modernize/expand KMC angiography suites
  - Hire 1 RN and 2 Cath techs
- Joint Magnetic Resonance Imaging
  - Hire 3 MRI techs and 1 Admin tech
  - Hire 1 Radiologist
- Centers of Excellence
  - Hire 3 Administrators (2 VA/1 AF)



# VAGCVHCS/KMC



## Joint Incentive Fund (JIF) Initiatives

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- Future JIFs still tracking (FY09)
  - Joint Venture Business Operation (14 Positions)
  - Space Sharing
- JIF Proposed in FY09, but didn't make the cut
  - Integrated Health Care Information System Framework





# Joint Ambulatory Care Center (JACC)



## • Naval Hospital/JACC

- Located in close proximity
- Current sharing at Naval Hospital
  - Inpatient
  - Urology
  - Emergency Services
  - Sleep Lab (JIF)
- Future sharing
  - Surgical specialties
  - Women's Health



## • JACC: 205K s.f. ambulatory facility

- Full range of ambulatory services
- Joint Clinics
  - Dental
  - Physical Medicine and Rehab
- Administration Co-located
- Military sick call
- Offers many opportunities for sharing



# Resource Sharing at Naval Hospital Pensacola and its Branch Clinics

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- NHP has agreements for Coordinated C&P Exams, ED, Inpatients, and Urology Services.
- Branch Clinic Millington has agreements for Mental Health and Optometry Services.
- Branch Clinic Panama City has agreements for Laboratory and Radiology Services.



# JACC Pensacola



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- VA Joint Ambulatory Care Clinic combined the Pensacola VA CBOCs and the Naval Branch Health Clinic Corry Station
  - VA and Navy share joint clinical space in dental and physical therapy



# VAGCVHCS/NHP

## Joint Incentive Fund (JIF)

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### Initiatives

- Current JIF's FY-07 (None for FY08)
  - Panama City Consolidation
    - Audio booth location/JIF impact
    - Ancillary Support Considerations
  - Sleep Lab
    - Ribbon cutting 2 March 2009
    - Patient seen
  - Memphis VA MRI
    - Ribbon cutting 18 March 2009



# Sleep Lab Performance Measures

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- March 2009—Ribbon Cutting
- Studies performed (Dec 08 – Mar 09)
  - DoD – 193
  - VA – 24



# Panama City Consolidation Performance Measures

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- Reduce network expenditures in psychiatry, dental, laboratory, and pharmacy.
- Dental showing great progress
  - Dentist has been hired and is in Place
  - Eliminated Navy Dentist travel requirement





# VAGCVHCS/NHP



## Joint Incentive Fund (JIF) Initiatives

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- Proposed FY-09 JIF Status
  - Surgical Optimization
- Potential FY2010 JIF Submissions
  - Women's Health
  - Joint ED Services
  - Panama City Ancillary Support Staff



# Joint Clinic in Panama City



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- Navy Clinic Approved (\$2M)
    - Pending VA Decisions
    - Funds on hold currently
    - Environmental Assessment Completed
  - VA Clinic (\$10M)
    - Minor Project Submitted
    - Combined funding issue (\$10 vs. \$12M)
    - Building site certification (Cat. 5 Hurricane)



# VAGCVHCS and Eglin



- Sharing at 96<sup>th</sup> MDG
  - Inpatient
  - Emergency Room
  - Dental
  - Orthopedics
  - Radiology

- Eglin CBOC Services:
  - Primary Care
  - Mental Health
    - 1 Psychiatrist, 2 Psychologist, Social Worker
  - Small Laboratory, but no Radiology
  - Small Pharmacy (limited formulary
    - 2 ADDS machines)
  - Dietetics





# Keys to Success

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- COE
  - Capitalize on core competencies/product lines
  - Sharing of large pool of resources/expertise
- EMT
  - Co-equal partners with independent MTF management
  - Frequent communications



# Barriers to Future Success



- IM/IT
  - Electronic Medical Record
- Credentialing
- Logistics
  - Prime vendor
  - Pharmacy/formulary